

Cabinet's Response to Scrutiny Review: Drug and Alcohol Treatment and Recovery Services

| Recommendation | Cabinet Decision <i>(Accepted/ Rejected/ Deferred)</i> | Cabinet Response <i>(detailing proposed action if accepted, rationale for rejection, and why and when issue will be reconsidered if deferred)</i> | Officer Responsible | Action by (Date) |
|--|--|--|--|-----------------------------------|
| 1) That Public Health and Change, Grow, Live (CGL) presents an overview of how the new service is progressing, including a summary of progress on the key performance indicators, to the Health Select Commission in autumn 2018. | Accepted. | Information on service performance is reported onto National Drug Treatment Monitoring System (NDTMS). Clear progress on outcomes will be reported on in the Autumn. | Lucy Harrison Change, Grow, Live Anne Charlesworth RMBC | End November 2018 |
| 2) That Public Health ensures robust performance management is in place for the new contract from the outset in 2018, including exception reporting and a mid-contract review (to report back to Health Select Commission). | Accepted. | The new service reports on a performance template to RMBC on a monthly basis and reviewed at Public Health Governance on a monthly basis. These figures are then verified where possible against the NDTMS system. A mid contract review will take place in Autumn 2019. | Anne Charlesworth RMBC | May 2019 |
| 3) That the Suicide Prevention and Self-Harm Group revisit the suicide prevention awareness raising work in Wentworth Valley in 2018-19 and roll it out more widely through sharing resources and learning, particularly in hotspot areas identified through the National Drug Treatment Monitoring Service. | Accepted. | Rotherham Suicide Prevention and Self-Harm Group is refreshing the action plan which will incorporate real time surveillance and subsequent actions in response to high risk groups and high risk geographical area. The refresh is expected to be completed by September. The prevention and awareness raising activity was funded by Wentworth Valley Area Assembly so further work of this nature would be subject to available funding which members may wish to consider through their Community Leadership fund. | Ruth Fletcher-Brown RMBC | September 2018 As required |

| Recommendation | Cabinet Decision <i>(Accepted/ Rejected/ Deferred)</i> | Cabinet Response <i>(detailing proposed action if accepted, rationale for rejection, and why and when issue will be reconsidered if deferred)</i> | Officer Responsible | Action by (Date) |
|--|--|---|----------------------------|-------------------------|
| 4) That Public Health considers strengthening the messages under Making Every Contact Count around safe alcohol consumption and where to go for help, when it is refreshed. | Accepted. | The current Making Every Contact Count (MECC) training focuses on tobacco and alcohol. Messages are given on the dangers of drinking at unsafe levels and the notion of drinking within recommended guidelines is well promoted. To date 139 individuals have attended the train the trainer sessions, these individuals are then tasked with cascading this training to their individual teams. On the training it is made clear where to go for help around these and other lifestyle issues, and the MECC link website is promoted. MECC link is a tool that shows local and national contact details for help around a range of lifestyle issues. Online training is also available through Directions and the plan is to make this e-learning mandatory for all staff. Anyone wishing to access MECC link can do so by using the following link. www.mecclink.co.uk | Phillip Spencer RMBC | Complete |
| 5) That future commissioning of services by RMBC that exceed the Official Journal of the EU threshold, especially public health and social care services, includes soft market testing with providers/potential providers in advance of going out to tender to ensure a successful process first time. | Accepted. | This is good practice in all commissioning activity and for the drugs and alcohol service tender extensive market testing took place. The Adult Care Housing & Public Health Commissioning Team take on the recommendation and will ensure appropriate engagement with providers/potential providers in advance of going out to tender. | Nathan Atkinson RMBC | Completed/ Ongoing |

| Recommendation | Cabinet Decision <i>(Accepted/ Rejected/ Deferred)</i> | Cabinet Response <i>(detailing proposed action if accepted, rationale for rejection, and why and when issue will be reconsidered if deferred)</i> | Officer Responsible | Action by (Date) |
|---|--|---|---|--|
| 6) That drug and alcohol care pathways and signposting, including protocols for links to other processes such as the Vulnerable Adults Risk Management process, are reviewed by RMBC and partners in 2018, to minimise any risk of people not being able to access support. | Accepted. | The new CGL service is now advertising their services widely across the borough, including a new website. www.changegrowlive.org CGL will report Serious Incidents, which includes deaths both to Commissioning and to Andrew Wells (Head of Service-Safeguarding) to be escalated to Adults Safeguarding Board. Nathan Atkinson (Assistant Director Strategic Commissioning) now also sits on the Board to ensure that lessons learned are fed back into the Adults commissioning process. A new Pathway between CGL and RDaSH is being developed to ensure that service users who need to use both services can do so effectively. | Anne Charlesworth RMBC Lucy Harrison CGL Dianne Graham RDaSH | September 2018 |
| 7) That in their initial assessments and reassessments with service users CGL include the additional risk factors identified from the RDaSH analysis into suicides, from April 2018. | Accepted. | The RDASH analysis will be shared with CGL to ensure that these risk factors are considered. This will be included in the assessment process. | Anne Charlesworth RMBC | September 2018 |
| 8) Public Health and CGL continue to take a proactive approach to safety in the service, including incorporating any lessons learned from elsewhere and the findings of any Serious Case Reviews when published. | Accepted. | The new links with Adults Safeguarding will enable lessons learned to be considered at the regular monthly meetings, where Serious Incidents are now a standing agenda item. | Anne Charlesworth RMBC | Review with annual service review as above May 2019. |